

SNAP* Electronic Benefits Transfer (EBT)

*Supplemental Nutrition Assistance Program

How do I access my SNAP benefits?

Once your application for SNAP has been approved, you will receive an Electronic Benefits Transfer (EBT) card, which works like a debit card. You can access your benefits by swiping the card and entering your Personal Identification Number (PIN) when shopping at grocery stores, farmers markets, and other retailers approved to accept SNAP.

An EBT card will look like this:



Who can use my SNAP EBT card?

Every approved member of the SNAP household is able to buy food with the SNAP EBT card. If the household has selected an “authorized representative,” then that person may also use the card.

What is an authorized representative?

An “authorized representative” is someone who is given permission to act on behalf of the household in applying for SNAP benefits and/or in using the SNAP EBT card. The head of the SNAP household or any other responsible member of the household may choose an authorized representative by making a request in writing to the Department of Social Services.

Who can serve as an authorized representative?

For More Information, contact Virginia Hunger Solutions:

919 E Main St Suite 610 Richmond, VA 23219

(804) 351-5265

www.vahungersolutions.org



Any adult who knows about the household's circumstances may serve as an authorized representative.

Who cannot serve as an authorized representative?

The people listed below are not allowed to serve as an authorized representative unless the Department of Social Services determines that there is no one else available to serve:

- Local DSS agency employees
- Retailers authorized to accept SNAP benefits
- Individuals disqualified for an intentional SNAP program violation
- Homeless meal providers (for homeless recipients)

Did you know?

SNAP EBT benefits do not expire in the month they are distributed. As long as an EBT card is used at least once every 6 months, EBT benefits can roll over from month to month.

Know Someone Who Wants to Apply?

They can apply online at www.commonhelp.virginia.gov, in person at their local Department of Social Services office, by mail or phone at 1-855-635-4370.

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